



# Fire Resources Road Map

## **U.S. REPRESENTATIVE TONY CÁRDENAS**

**California's 29<sup>th</sup> Congressional District**

**December 13, 2017**

This Road Map is intended to be a guide to individual resources. It is intended as a roadmap and may not be comprehensive. Please note that this may change, as the damage assessments are ongoing. We will make every effort to keep this guide updated.

# Table of Contents

---

<b>Los Angeles County Resources</b> .....	<b>2</b>
Emergency Preparedness Information and Other Referral Services .....	2
Local Assistance Center Opening .....	2
<b>California State Resources</b> .....	<b>3</b>
<b>Federal Resources</b> .....	<b>4</b>
FEMA.....	4
Substance Abuse and Mental Health Services Administration.....	4
<b>Non-government Resources</b> .....	<b>5</b>
Red Cross.....	5
LawHelpCA.org.....	6

## Los Angeles County Resources

For more information, please visit <https://www.lacounty.gov/emergency>

### Emergency Preparedness Information and Other Referral Services

- Call 2-1-1
  - Toll free number is available 24 hours a day, seven days a week
  - Available for: Los Angeles County residents, renters, and business owners, including persons with disabilities and others with access and functional needs
- If you are Outside LA County or cannot connect via 2-1-1
  - Dial (800) 339-6993
- If you are deaf or hard of hearing, dial 7-1-1 or (800) 660-4026
- Find information via live online chat via [211la.org/fire](http://211la.org/fire). [Click to Chat](#)

### Local Assistance Center Opening

For Los Angeles Residents Impacted by Creek, Rye and Skirball Fires

**\*LAC open for anyone impacted by fires that have a need, regardless of circumstances\***

The County and City of Los Angeles are jointly opening a Local Assistance Center (LAC) on Tuesday, December 12 through Saturday, December 16 that will operate daily.

**What:** Local Assistance Center (LAC)

**When:** Tuesday December 12, through Saturday, December 16, 2017.  
Tuesday through Friday: Opens at 12:00 p.m., last entry at 8:00 p.m.;  
Saturday: Opens at 8:00 a.m., last entry at 4:00 p.m.

**Where:** Lake View Terrace Recreation Center  
11075 Foothill Boulevard, Lake View Terrace, CA 91342  
\*Plenty of Parking available\*

The LAC is a one-stop shop where individuals, families and business owners impacted by the recent fires in Los Angeles County can obtain information on services and assistance from government agencies, utility companies and non-profits. Some of the services include:

- Animal Services
- Building Permitting Agencies
- Crisis Counseling/Mental Health
- County Assessor and Tax Collector

- Consumer and Business Affairs
- Fire, Forestry, and Public Safety
- Health & Human Services
- Housing Assistance
- Insurance
- Public Health
- Public Works and Sanitation Agencies
- Tax Relief
- Veterans' Affairs

Plenty of free parking is available. The facility is ADA compliant and translation services will be available upon request. (Information courtesy of Los Angeles County)

## California State Resources

For a helpful guide on steps to take after a wildfire, visit

[http://www.readyforwildfire.org/docs/files/File/CALFIRE\\_ReturningHomeAfterAFire\\_Revised.pdf](http://www.readyforwildfire.org/docs/files/File/CALFIRE_ReturningHomeAfterAFire_Revised.pdf)

The California State government website is a comprehensive resource that can help you navigate through the recovery period. You can find a list of services at

<http://wildfirerecovery.org/services/>, which include:

- Health information, including mental health services
- Employment assistance
- Records replacement
- Specific services for the elderly, state employees, veterans, immigrants, and more.
- Legal services for disaster victims
- Transportation
- Getting students back to school as quickly as possible
- Food assistance services for individuals and families

The California State government website also includes a comprehensive guide for immigrant communities: <http://immigrantguide.ca.gov/en/DisasterRelief/>

For more information, please visit <http://wildfirerecovery.org/>

## Federal Resources

### FEMA

Several Fire Management Assistance Grants (FMAG) as well as a Presidential Emergency Declaration have unlocked a number of resources to aid firefighters to help contain resources. So far, the availability of funds for individuals is limited as damage assessments need to be completed to access certain federal resources. We anticipate that the assessments will be finished soon. The Creek fire damage assessment was 99% complete as of 12/11/2017.

### Substance Abuse and Mental Health Services Administration

SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.

The Disaster Distress Helpline, 1-800-985-5990, is a 24/7, 365-day-a-year, national hotline dedicated to providing immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster. This toll-free, multilingual, and confidential crisis support service is available to all residents in the United States and its territories. Stress, anxiety, and other depression-like symptoms are common reactions after a disaster. Call **1-800-985-5990** or text **TalkWithUs to 66746** to connect with a trained crisis counselor.

### **Counseling Services**

The Disaster Distress Helpline puts people in need of counseling on the path to recovery. Our staff members provide counseling and support before, during, and after disasters and refer people to local disaster-related resources for follow-up care and support. Since its launch in February 2012, the Disaster Distress Helpline has provided counseling and support in response to disasters such as [Hurricane Sandy \(link is external\)](#), the Boston Marathon bombing, and the Ebola outbreak.

The Disaster Distress Helpline is staffed by trained counselors from a network of crisis call centers located across the United States. These counselors provide:

- Crisis counseling for people in emotional distress related to any natural or human-caused disaster
- Information on how to recognize distress and its effects on individuals and families
- Tips for healthy coping
- Referrals to local crisis call centers for additional follow-up care and support

When you call or text, crisis counselors will listen to what's on your mind with patience and without judgment. There is no need to give any identifying information when you contact the

Disaster Distress Helpline. The counselor may ask you for some basic information at the end of the call, but these questions are optional and are intended to help SAMHSA keep track of the types of calls it receives.

For more information, please visit <https://www.samhsa.gov/find-help/disaster-distress-helpline/disaster-types/wildfires>.

## Non-government Resources

### Red Cross

**\*ALL INDIVIDUALS WELCOME REGARDLESS OF IMMIGRATION STATUS\***

#### **FINDING SHELTERS**

If you need the location of a shelter or other help, you should follow instructions provided by your local media or go to RedCross.org and check the shelter location map. You can also find a shelter by downloading the free Red Cross Emergency App. In addition to being a great resource for locating Red Cross shelters, the Emergency App puts valuable wildfire safety advice at your fingertips. The app is available in app stores by searching “American Red Cross” or by going to [redcross.org/apps](http://redcross.org/apps).

#### **SERVICES**

Red Cross assistance may include:

- shelter
- food
- clothing
- toiletry items
- clean-up items
- help in obtaining prescription refills or medical equipment
- mental health support, and
- referrals to organizations that help with long-term needs.

## CONTACT

If you or someone you know recently experienced a natural or man-made disaster and needs assistance, please call the Red Cross at (800) 675-5799. This hotline is staffed 24 hours a day, seven days a week.

- Los Angeles | Los Angeles, CA | (310) 445-9900
- Long Beach/Rio Hondo | Long Beach | (562) 595-6341
- Northern Valleys | Glendale | (818) 243-3121
- San Gabriel Pomona Valley | Pasadena | (626) 799-0841
- Santa Monica | Santa Monica | (310) 394-3773

For more information, visit <http://www.redcross.org/news/article/local/california/los-angeles/California-Wildfires-Creek-Fire>

### [LawHelpCA.org](http://www.lawhelpca.org)

If you need help with legal services, The State Bar of California, Legal Aid Association of California, and the Legal Services Corporation have guides and resources for disaster assistance and recovery.

This website is not yet updated for resources on the Southern California, but provides several resources that could be helpful.

Please visit <http://www.lawhelpca.org/subtopics/disaster-assistance-and-recovery>