



THE CITY OF
SAN FERNANDO

CITY COUNCIL

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JOEL FAJARDO

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COUNCILMEMBER
ROBERT C. GONZALES

COUNCILMEMBER
MARY MENDOZA

PRESS RELEASE

FOR IMMEDIATE RELEASE

CONTACT: Nick Kimball
(818) 898-1202

DATE: March 13, 2020

CITY OF SAN FERNANDO ANNOUNCES LIMITED CITY FACILITY HOURS AND SERVICES

SAN FERNANDO, CA – In an effort to limit the potential exposure and spread of novel coronavirus (COVID-19) and to safeguard the City of San Fernando’s ability to continue providing essential services, including public safety, water service, and community support, public access to City facilities will be temporarily limited.

SAN FERNANDO CITY HALL: Beginning Monday, March 16, 2020, San Fernando City Hall will be limiting open hours to the public to Mondays, Tuesdays and Thursdays from noon through 5:30 p.m.

These limited City Hall hours will remain in effect until further notice. During the limited open hours, the public will be able to enter City Hall to complete the 2020 Census at the Questionnaire Action Kiosk (QAK), apply for permits, make payments and conduct other City business.

We strongly encourage the public to conduct business with City Hall via telephone and email until further notice.

ADMINISTRATION
DEPARTMENT

117 MACNEIL STREET
SAN FERNANDO
CALIFORNIA
91340

OFFICE OF THE
CITY MANAGER
(818) 898-1202

PERSONNEL DIVISION
(818) 898-1220

WWW.SFCITY.ORG

City Manager’s Office	(818) 898-1202	CityManager@sfcity.org
City Clerk	(818) 898-1204	CityClerk@sfcity.org
Community Development	(818) 898-1227	CommunityDevelopment@sfcity.org
Finance	(818) 898-1212	Finance@sfcity.org

PRESS RELEASE

City of San Fernando Announces Limited City Facility Hours and Services

Page 2 of 3

Personnel	(818) 898-1220	Personnel@sfcity.org
Police (non-emergency)	(818) 898-1267	Police@sfcity.org
Public Works	(818) 898-1222	PublicWorks@sfcity.org
Recreation & Community Services	(818) 898-1290	Recreation@sfcity.org

City staff will continue to be available to answer calls and respond to emails Monday through Thursday, 7:30 a.m. through 5:30 p.m., and Friday, 8:00 a.m. through 5:00 p.m. For additional convenience, the public can use the Online Permit Counter, www.sfcity.org/Community-Development, to submit building permit applications, track progress, and schedule inspections online. Customers are also asked to mail in payments or sign-up for Autopay to avoid the need to come to City Hall.

CITY COUNCIL MEETINGS: In addition to the limited City Hall hours, members of the public may participate in City Council meetings via teleconference, in accordance with the Governor's Executive Order N-25-20. The teleconference call-in number is: (866) 783-7151; participant pass code 5409878. In addition, the City Council meeting scheduled for March 16, 2020 will be viewable on Facebook Live @TheCityOfSanFernando; public comments on agenda items may also be emailed to CityClerk@sfcity.org. City Council meetings are regularly scheduled for the 1st and 3rd Mondays of each month. For more information regarding City Council meetings, call or email the City Manager's Office at (818) 898-1202 or CityManager@sfcity.org.

SAN FERNANDO POLICE DEPARTMENT: The San Fernando Police Department's counter hours will remain the same (Records Bureau, Monday through Friday, 8:30 am to 5:30 pm; Detective Bureau, Monday through Friday, 8:30 am to 5 pm); however, Live Scan, Court Commitment, and Vehicle Inspection services will be suspended until further notice. For more information regarding public safety services (non-emergency), call the Police Department at (818) 898-1267 or Police@sfcity.org.

RECREATION FACILITIES: Effective immediately, both recreational facilities (Las Palmas Park, located at 505 S. Huntington St., San Fernando; and Recreation Park, located at 208 Park Ave., San Fernando) are closed to the public and all senior,

PRESS RELEASE

City of San Fernando Announces Limited City Facility Hours and Services
Page 3 of 3

recreation, and community programs have been suspended until further notice. For more information on recreation programming, please contact the Recreation and Community Services Department at (818) 898-1290 or Recreation@sfcity.org.

The City has also taken steps to protect the health of employees and the public by placing disinfectant wipes at all public counters and conference areas, mandating social distancing during in-person meetings, and providing large informational posters throughout City facilities that provide information on COVID-19 related to how the virus is spread, primary symptoms, and how to protect yourself.

Please refer to the City's website, www.sfcity.org, and social media for additional information and future updates.

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